

# INSTALLATION AND DEPLOYMENT SERVICES

**All technology evolves quickly, and in the retail store environment, it is critical to keep pace with advancements to maximize efficiencies, and most importantly, the customer experience.** Doing so without disrupting operating hours, however, poses a challenge to stores that are typically open from early morning until late in the evening. Therefore, a well-managed and coordinated process to ensure that the equipment is correctly installed, while considering these challenges is paramount.

**Tolt Service Group takes the guesswork out of multi-site and multi-vendor hardware rollouts.** As a single source service provider that is totally dedicated to servicing retail store technology, we deploy and support over 2,200 distinct devices from more than 75 manufacturers. Our expert, PMP-certified staff has in-depth program management experience to offer end-to-end services for bringing on new technology that starts with product procurement, to integration and interoperability testing, and through staging, deployment, installation, and start-up.

**Once it is determined which technologies will be installed, we conduct an in-depth scoping process, analyzing the systems onsite at the customer location and at our national headquarters' 40,000 square foot staging and integration center.** Once all scenarios have been evaluated, Tolt Service Group works closely with its clients to deploy systems across locations based on pre-defined timing and budget requirements, documenting every detail in the installation scripts we develop for our technicians and the stores' employees. By fully understanding the technology, any potential roadblocks, and the customers' needs upfront, we minimize any business interruptions during installation.



## WHY TOLT SERVICE GROUP?

### Deployment & Installation

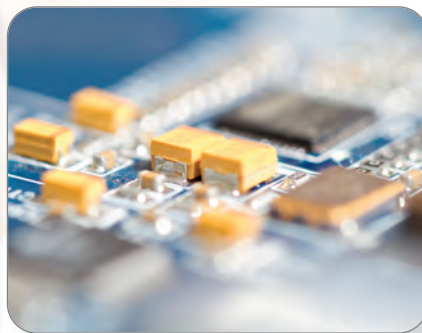
- Extensive Point of Sales Experience
- PCI Compliant
- New Store Installation
- Cabling and Termination
- Call Center/Escalation

### Staging & Configuration

- Turnkey Solution Provider
- Receive, Stage, Configure and Ship
- Inventory Tracking System

### Project & Account Management

- PMI Best Practices
- PMP Certified Staff
- Single Point of Contact
- Online Performance Reporting
- Dedicated Program/Project Management



**The introduction of new technology often means retiring older models.** Tolt Service Group's experienced team also de-installs existing systems, with the requisite services to return, dispose, or de-manufacture these systems.

*"Tolt Service Group efficiently upgraded our servers and cleaned our disks in 800 PC's in 20 sites, with only a 24 hour notice"*

— Delighted Customer

## START TODAY!

Contact Tolt Service Group at **704-206-7868** or via email at **Steve.Battleson@toltservicegroup.com** or **sales@toltservicegroup.com** today to learn more about how we can support your service delivery requirements today.